



TELETASK
trendsetter in domotics

Certificate of Warranty for TELETASK devices

Every product that is produced in Ghent, Belgium in the TELETASK facilities has a warranty period of 4 years, starting from the date of supply from the factory.

What is covered

The factory warranty period covers manufacturing faults and material defects.

Repair during the warranty period covers both component and labour costs to repair the part to its original state. Other evolved costs such as (de-)mounting and transport to or from the TELETASK service centre in Ghent, Belgium are not covered. Batteries and relay contacts are also not covered.

Damage caused by erroneous handling, fire, water, high humidity, condensation, smoke, transport, incorrect installation, overvoltage, overload and comparable are not covered by the warranty.

When the system integrator is in doubt whether repair is necessary or possible, the product(s) may be sent to be checked. If any cost applies, the shipper will be informed and confirmation will be asked before repair is started.

Warranty on repairs:

The warranty on repairs is limited to the repaired part and is six months after shipping date from Gent/Belgium. Third parties are not certified to repair TDS products.

Timing of repairs

In general, repairs are done within 1 week after receipt of the product(s) at the repair centre in Ghent, Belgium.

Remark: products not produced in Ghent by TELETASK have their own specific warranty period defined by the manufacturer.

TELETASK Bvba

Johan Vander Beken
CEO